**From:** ERCOT Client Services   
**Sent:** Tuesday, April 6, 2021 5:00 PM  
**To:** Notice\_Release\_Retail@lists.ercot.com; Notice\_Release\_Wholesale@lists.ercot.com; Notice\_Operations@lists.ercot.com; Notice\_Outages\_Retail@lists.ercot.com; Notice\_Outages\_Wholesale@lists.ercot.com; Notice\_Extracts\_Retail@lists.ercot.com; Notice\_Extracts\_Wholesale@lists.ercot.com  
**Cc:** Ercot Account Managers <ErcotAccountManagers@ercot.com>; Market Support Services <MarketSupportServices@ercot.com>  
**Subject:** M-A040621-01 Retail Release May 2021

**NOTICE DATE:** April 06, 2021

**NOTICE TYPE:** M-A040621-01 Release - Retail

**SHORT DESCRIPTION:** Retail Release May 2021

**INTENDED AUDIENCE:** ERCOT Market Participants

**DAYS AFFECTED:** May 01, 2021 1400**\*** - May 03, 2021 00:00

**LONG DESCRIPTION:** ERCOT project PR288\_03 (Update to Registration System) **will be migrated to the ERCOT production environment following notice of outage completion.**

**\* Extended Retail operational outage will be brought for approval to the Retail Market Subcommittee meeting 04/14/2021\***

**ADDITIONAL INFORMATION:**ERCOT systems will experience service interruptions during the implementation period. The impacts include, but are not limited to:

* Market Participants utilizing NAESB to send/receive transactions to/from ERCOT will NOT be able to send/receive transactions to/from ERCOT during the outage. This includes all retail transactions.
* 867 transactions will NOT be forwarded during the outage.
* 997 Functional Acknowledgements will NOT be sent during the outage.
* MarkeTrak will be unavailable for the duration of the outage.
* Retail Application components of the Market Information System (MIS) and the Retail API will be unavailable during the outage
* Retail Reports and Extracts may be impacted during the outage timeframe
* eService application will be unavailable on the MIS
* Find ESIID and Find Transaction will be unavailable

**CONTACT:** If you have any questions, please contact your ERCOT Account Manager. You may also call the general ERCOT Client Services phone number at (512) 248-3900 or contact ERCOT Client Services via email at [ClientServices@ercot.com](mailto:ClientServices@ercot.com).

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